

Metro Anesthesia and Pain Management

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Pain Management Point System

At Metro Anesthesia and Pain Management, we strive to treat you in a professional and courteous manner. We expect the same from our patients. The use of pain medications must be closely monitored and regulated. With this in mind we have developed a point system for those who choose to not follow the rules.

- Providers (physician/ARNP/PA) have the authority to “give” points and assign them at their discretion.
- A patient may acquire up to 2 points in one year. Documentation of accumulated points will be kept in the patient’s medical record/chart. After one year of date received, points will “drop off” from chart.
- Once 3 points are obtained: Discharge from the practice may occur. This will be communicated to your referring physician/source.

One Point (at the discretion of the provider)

- Request for medication early.
- Over use of medication without authorization from a provider.
- Lost or stolen medication/prescription. Stolen medications require a Police report.
- Non emergent physician contact regarding medications after office hours. (refills)
- “No show” for an office visit/procedure. (Please notify the office if you are unable to attend to avoid point)
- Pill count not compatible with prescription instructions.
- Inappropriate behavior at the office or on the phone.
- At the discretion of the physician/ARNP/PA.

Two Points (at the discretion of the provider) (some items cross over to three points)

- Report from another physician’s office or pharmacy stating the patient is trying to or has received narcotics from a provider not associated with our practice.
- Taking illegal drugs (at the discretion of the provider).
- Taking controlled medications/opioids not prescribed by our providers. (Unless authorized)
- Urine drug screen results not compatible with current prescription regimen (presence and/or absence of medications).
- At the discretion of the physician/ARNP/PA.

Three Points (at the discretion of the provider)

- Report that the patient has been selling/stealing medication. (This will be reported to legal authorities.)
- Drug overdose.
- Failure to take a urine drug test.
- Failure to complete pill count.
- Urine drug screen results not compatible with current prescription regimen
- Taking illegal drugs (at the discretion of the provider).
- Altering any prescription. (This will be reported to legal authorities.)
- At the discretion of the physician/ARNP/PA.